



Lamico – Terms of Service

Last Updated: April 8, 2026

1. Agreement Overview

These Terms of Service ("Terms") constitute a binding legal agreement between **Lamico LTD**, trading as **Lamico** ("Lamico", "we", "us", "our") and the business entity or professional client ("Client", "you"). These Terms specifically govern corporate activities and enterprise services accessed through **lamico.co.uk**. Services related to consumer hosting (e.g., Minecraft, Discord bots) are governed by the separate Lamico Host Terms of Service (<https://lamicohost.com/terms-of-service>).

2. Professional Services & Consultation

All corporate services are provided on a Business-to-Business (B2B) basis and require a mandatory technical consultation and specification stage before commencement.

Our core enterprise offerings include:

- **Hardware-as-a-Service (HaaS):** Dedicated physical servers built to specific client technical requirements.
- **Managed Proxmox:** Enterprise-grade virtualisation solutions deployed on client or Lamico-owned hardware.
- **SDN & OPNsense:** Software-defined networking, including firewalls, VPNs, IDS/IPS, and traffic shaping.

3. Data Retention and Specifications

- **Specification Stage:** Requirements for data storage, retention periods, and backup frequencies are not "one-size-fits-all." These must be explicitly defined and agreed upon during the consultation and specification stage of the project.
- **Client Responsibility:** Unless a specific "Managed Data" agreement is signed during the specification stage, the Client remains the primary controller of their data and is responsible for its legal compliance and independent backup.

4. Billing and Taxation

- **Custom Quotes:** Pricing is determined via custom quotes provided after the specification stage.
- **Currency:** All invoices are issued in Great British Pounds (GBP).
- **VAT Status:** Lamico LTD is not currently registered for VAT and does not charge VAT on services at this time. Should our registration status change, clients will be notified and terms will be updated.

5. Limitation of Liability

- **Service Provision:** Services are provided for professional use. Lamico disclaims implied warranties of merchantability or fitness for a particular purpose outside of the signed project specification.
- **Liability Cap:** Our total liability for any claim arising from corporate services shall not exceed the amount paid for those services in the preceding 12 months.

6. Governing Law

These Terms are governed by the laws of **England and Wales**. Any disputes are subject to the exclusive jurisdiction of the courts of England and Wales.

7. Corporate Information

- **Legal Entity:** Lamico LTD
- **Registered Office:** 71-75 Shelton Street, Covent Garden, London, UK, WC2H 9JQ
- **Company Number:** 16865500
- **Legal Contact:** legal@lamico.co.uk
- **ICO Number:** ZC057175

End of Terms of Service