



Lamico – Privacy Policy

Last Updated: April 10, 2026

1. Introduction

Welcome to the Privacy Policy of **Lamico LTD** trading as **Lamico** ("we", "us", or "our"). We are committed to protecting the professional and business data of our enterprise clients. This policy explains how we handle data when you engage with our corporate services at **lamico.co.uk**.

2. Controller and Contact Details

Lamico LTD is the controller and responsible for your personal data.

- **Email address:** legal@lamico.co.uk
- **Registered Office:** 71-75 Shelton Street, Covent Garden, London, UK, WC2H 9JQ
- **Company Number:** 16865500
- **ICO Registration Number:** ZC057175

3. The Data We Collect

We collect, use, and store the following types of data to facilitate enterprise services:

- **Identity Data:** Name, username, and professional identifiers.
- **Contact Data:** Business billing address, email address, and **telephone number**.
- **Financial Data:** We use **third-party payment providers (Stripe and PayPal)** and do not store full credit card details.
- **Technical Data:** IP address, login data, and browser technology used to access our platforms.
- **Project Content:** Data processed as part of your specific infrastructure configuration (e.g., Managed Proxmox or SDN settings), as defined during the consultation stage.

4. Purpose/Activity Table

We use your data according to the following framework:

Purpose/Activity	Type of Data	Lawful Basis for Processing
To register you as a new business client	Identity, Contact	Performance of a contract with you

Purpose/Activity	Type of Data	Lawful Basis for Processing
To process and deliver your enterprise order, including managing payments via Stripe or PayPal	Identity, Contact, Financial, Transaction	(a) Performance of a contract with you (b) Necessary for our legitimate interests (to recover debts)
To manage our relationship (notifying you about changes to terms or this policy)	Identity, Contact, Profile	(a) Performance of a contract (b) Necessary to comply with a legal obligation
To contact you via email or telephone for product-related updates and enterprise solutions	Identity, Contact	Necessary for our legitimate interests (to keep you informed of relevant infrastructure improvements)
To verify your identity for high-risk corporate orders and security compliance	Identity, Contact, Technical	Necessary for our legitimate interests (to prevent fraud and ensure network security)
To administer and protect our business and site (troubleshooting, maintenance, support)	Identity, Contact, Technical	(a) Necessary for our legitimate interests (b) Necessary to comply with a legal obligation

5. Your Right to Complain (ICO)

You have the right to make a complaint at any time to the **Information Commissioner's Office (ICO)**, the UK supervisory authority for data protection issues (www.ico.org.uk).

Important Notice: Under the Data (Use and Access) Act 2025, you are encouraged to raise any data protection complaints with us directly in the first instance. We are legally



required to acknowledge your complaint within 30 days and take appropriate steps to resolve the issue without undue delay.

6. Data Retention and the Specification Stage

- **Standard Records:** We keep basic information about our customers (Contact, Identity, Financial, and Transaction Data) for **six years** after they cease being customers for tax and legal purposes.
- **Project Data:** Because our services (HaaS, Managed Proxmox, etc.) are bespoke, the specific retention and handling of your operational data is defined during the **specification stage** of the project.
- **Backups:** Unless otherwise defined in your project specification, we may retain backup data for up to **30 days** post-termination.

7. Your Legal Rights

You have the right to request access to, correction of, or erasure of your personal data. You may also object to processing or request the transfer of your data. Requests should be sent to legal@lamico.co.uk.

End of Terms of Service